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Non-Carbonated / Troubleshooting

Troubleshooting

a. NO liquid comes out of the dispensing hose

- i. Regulate the flow of liquid by adjusting the knob at the left side of the dispensing gun. Turn the screw counter-clockwise to increase the flow.
- ii. Make sure dispenser hose (black quick disconnect) is properly connected (locked) to the "out" valve on the beverage tank.
- iii. Is the Hand Pump for pressurizing the keg attached properly. You might not have enough pressure to push the product out.
- iv. Was beverage concentrate properly mixed? Thick Syrups and powders can clog the lines if not properly diluted.
- v. If coffee was dispensed, remove all coffee grounds.
- vi. If nothing else works, dismantle the dispensing hose/gun and remove quick disconnect fitting - FLUSH WITH WATER.

b. The beverage tank won't hold pressure.

- i. Is lid and gasket securely in place?
- ii. Is the "gas release" valve on the beverage tank closed?
- iii. Are the quick disconnect fittings (IN and OUT) securely fastened?

c. The dispenser hose leaks.

- i. If leak comes from the base of the dispenser gun, dismantle gun and tighten fittings.
- ii. If leak comes from black quick disconnect fitting, tighten fitting.
- iii. If leak comes from inside the insulation, return hose to Rocket Man, Inc. for repair or replacement.